# FREQUENTLY ASKED QUESTIONS:

1. **What should I do if my trash was not picked up?** Please contact the Department of Public Works, 856-833-6260.

2. **How do I dispose of large items like furniture or refrigerators?** *Furniture* (mattresses, sofas, etc.) may be placed at the curb on your regular trash day for disposal. *Appliances*, such refrigerators, should be “called into” Public Works for a special pick up. These items will be placed onto a weekly pick up list and taken for recycling.

3. **How do I obtain another recycling container?** Residents may obtain a recycling container free of charge at the Public Works facility.

4. **How do I dispose of latex paint, oil-based paint, or other hazardous household items?** For a complete list of hazardous household items, disposal instructions, and dates for collection events go to the Camden County website, www.camdencounty.com/commununity/recycle.html

5. **What should I do if my water is discolored?** First, check the schedule for fire hydrant flushing and follow the guidelines as outlined. If hydrants are not being flushed in your area, contact the Department of Public Works, if you pay your water bill to Haddon Township. Water discoloration may be indicative of a water main break.

6. **I am having a problem with my water/sewer bill, should I contact the Public Works Department?** No, the Department of Public Works/Water and Sewer does not have access to billing information. Questions regarding billing should be directed to the billing department located in the Municipal Building, call 854-1176 Ext. 4118.

7. **Who should I call if I am having a problem with a curbside tree or if I would like to plant a new tree at the curb?** By ordinance, the Shade Tree Commission has jurisdiction over all Township curbside trees. Contact the Shade Tree Commission at 854-1176 Ext. 4200 or via email at shadetrees@haddontwp.com .